



ACCESS:

SUPPORTS FOR LIVING

Rewarding lives. Healthy communities.

2015 Annual Report



We are committed to being a vital resource to the community we serve.

Access summarizes what we believe in four words: Rewarding Lives. Healthy Communities.

The center of our work encompasses assisting people with behavioral health challenges, people with intellectual and developmental disabilities, those who live with vulnerabilities, as well as others in recovery.



Our diverse services range across the life span and focus on improving access to housing, employment, and healthcare – keys to helping individuals in our communities attain the healthiest and happiest life possible.

Access Today

Access: Supports for Living is a valued resource to the people, families, and communities across nine counties in New York. The spirit of our founding families has continued to be honored with the shared commitment of promoting the independence, health, and happiness of every person the agency serves. Over 8,000 individuals receive widely varied services each year and are touched by our commitment to them. As our world continues to evolve, the community can count on Access to be innovating at a time of extraordinary change with our first priority always being to support the people who live with the challenges associated with behavioral health and developmental disabilities.

A Message from CEO & Board Chair



2015 was a year of tremendous success for Access: Supports for Living, as we embarked on a transformative path uniting four separate agencies into one unified resource for people in the Hudson Valley. We strengthened our reach while honoring our legacy, helping Hudson Valley families and communities to live the happiest, healthiest, and fullest lives possible.



This is a time of extraordinary change for organizations working in the behavioral health and disability fields. With innovation at the center of our work, we are committed to focusing on new and emerging practices that improve the quality of life for the people we serve. We pursue these goals with an entrepreneurial spirit, leveraging public and private resources to best serve the people of the Hudson Valley. We gratefully acknowledge the importance of collaboration with our partners in healthcare, social services, and government, whose shared commitment to our values has in great measure inspired our continued success.

In 2015, Access continued its commitment to enable people to live in an affordable home of their choice, in the community they choose to live in. From those with significant developmental, medical or behavioral issues, to others who live independently with minimal help, we partner and work with each person and each family to develop a comprehensive plan to meet their individual needs. For all we serve, we promise to be leaders and to collaborate with others so that people's choices are honored.

The diversity of our services speaks to our commitment to creating a community welcoming to all. As an organization which places a high value on learning, we are constantly motivated by the desire to do more and do better. Our openness to new ideas and approaches continues to evolve us, improving outcomes on a daily basis, with a passion that unites our entire staff.

This is the essence of how we summarize our work, summarized by the words we try to live by every day:

" Rewarding Lives. Healthy Communities."

We thank our dedicated volunteers and employees, particularly those who each day provide care and direct support to the people we serve. Together, we are bound by a sense of pride and joy in helping others live the life of their dreams in a community for all.

Sincerely,

A handwritten signature in black ink that reads "Amy Anderson-Winchell".

Amy Anderson-Winchell, LCSW
President and Chief Executive Officer

A handwritten signature in black ink that reads "Todd A. Kelson".

Todd A. Kelson, Esq.
Board Chair

What we at Access believe.



Our mission is to help people live the healthiest and fullest lives possible, and our first priority is those who live with the challenges associated with developmental disabilities and behavioral health. We believe in a world where all are included.

OUR MISSION



We are now a new entity incorporating the talents and passions of four separate agencies.

We are enriched by the distinct contributions of each and inspired by the reputation for excellence that all share.



OUR LEGACY

ACCESS: Supports for Living



We summarize our worldview in four words:

Rewarding lives.
Healthy communities.

We work toward a world in which no one is marginalized because they are different and our communities are richly diverse and welcoming to all.



The phrase 'rewarding lives, healthy communities' has significance for all of us, not simply because it is aspirational but because it speaks to our commitment to make a positive impact on the communities we serve. We are at the threshold of a new generation of innovations that increasingly support people where they live.

We are committed to making this vision a reality.

We understand that innovation is critical to our mission. We also never forget that change is no easier for organizations than it is for individuals.

In order to evolve and become catalysts for others, we encourage openness to new ideas and approaches in every aspect of our organization.



Diversity is often discussed in terms of social justice in our society, but it is simply where our work leads us at a time when society is moving beyond the idea of separating those who require support.

Our job is to help make inclusion and diversity a reality, and for us that means taking on the challenges and problems of even the most complex issues. It is a simple fact that we do not turn people away when they need help. Living up to that is, of course, anything but simple.

Where we once might have defined our mission only in terms of people affected by developmental disabilities or behavioral health issues, today our commitment embraces the communities of the Hudson Valley.

We have a critical role to play in enriching and strengthening the places we live and work, not least because by doing so we can change lives for many people once marginalized by their special needs.



We are committed to being a vital resource for the entire Hudson Valley.

We work to strengthen supports in the community, promote the inclusion of individuals with differences in every walk of life, and to help vulnerable people overcome challenges.

OUR COMMITMENT

CHANGE

As we work to support others in achieving positive change in their lives, we never forget that there is real suffering and uncertainty involved in living with behavioral health issues or disabilities.

This motivates us to change and evolve to get better, and we know it is always worth the hard work.

We believe that the open and receptive attitude that makes innovation possible is only achieved through sustained effort.

This is true for many others in different walks of life, but we have a particularly compelling reason for resisting complacency: we work with people coping with a variety of challenges, individuals and families who need and deserve help.

Our commitment to the people we support motivates us to remain ever curious, agile, and open to new approaches.

We work hard at working smart. That includes using data to inform our work, making outcome measurements part of our approach, and integrating technology thoughtfully to help us offer better care at lower cost.

OUR METHOD

Annual Report 2015




WORKING SMART

Some of the early pioneers in the care of people with disability and behavioral health challenges might be perplexed to see data and technology becoming so central to a proudly humanistic field.

We who are living through an era of extraordinarily powerful new capabilities understand the potential to improve the effectiveness of our offerings and become more disciplined in the way we understand and measure outcomes.

The thoughtful use of data serves the unchanging goal we share with those forbearers: to help improve life for the people and communities we support.



We will be leaders. That is not only a promise about how we work but also how we connect and collaborate with others, which is becoming more important all the time. We are committed to being open to the new possibilities.

OUR PROMISE

ACCESS: Supports for Living



Today the possibility for collaboration is greatly increased thanks to shared platforms and emergent technologies. Tomorrow we will see our work transformed by new kinds of teamwork across many specialties and fields.

We believe this will make Access a better agency in every way, enriching the experience of working here and making us more effective for those who we support.

Our leadership in the future will not depend on what we can accomplish alone but on how we leverage our skills and knowledge by connecting, collaborating and partnering with others.

We look forward. We are informed and inspired by what is happening around us, from emergent insights about brain and body to new understandings of concepts such as disability, dementia, and illness.

We see extraordinary new opportunities in the insights and innovations that surround us in a fast changing world.



OUR PERSPECTIVE

We live in a time when the state of our knowledge is unfolding more rapidly than ever before.

If we cannot operate in a state of constant evolution and uncertainty, we can make an effort to stay alert to emergent ideas and technologies, constantly improving understanding of how many determinants effect the health of each individual, and the ability of every community to support its members.



OUR FUTURE

We are an organization evolving and innovating at a time of extraordinary changes in the world around us.

Working here involves being exposed to new approaches and being part of a process of discovery and growth.

We always want to be willing to question everything we do.

Except, of course, our commitment to the cause that is our reason for being:

Supporting rewarding lives and healthy communities.



We are Access.

Overview of Access: Supports for Living Program Services

- **Coordinated Care**
- **Care Coordination**
- **Service Coordination**
- **Self Direction**
- **Consumer Directed Personal Assistant Program**

The Access Care Coordination Team provides outreach, advocacy, and referrals to help link the people they work with to the most appropriate services, whether related to health, housing, or employment.

Some of our services support a variety of populations, including medically fragile children, those with a traumatic brain injury, people with physical disabilities and the elderly. In addition to providing services, our agency supports people who are seeking community inclusion, self-direction and family assistance.

Consumer Directed Personal Assistant Program (CDPAP). The Direction Personal Assistant Program is a Medicaid-funded Personal Care program that empowers self-directing seniors, people with disabilities, or their designated representatives to recruit, hire, train, supervise and terminate their choice of personal assistant home care worker. Access serves as the fiscal intermediary (FI) that provides the necessary supports to administer the program such as facilitate payroll, benefits, billing and administration. We serve individuals who reside in Orange, Sullivan, Dutchess, and Ulster Counties. In 2015, the CDPAP program provided service to 223 people in their homes with Access as the fiscal intermediary.

Coordinated Care Highlights 2015

In 2015 Access provided Coordinated Care and Services support to 577 people.

A Coordinated Care Story:

Providing support in the home gives this grateful family the tools they need for their son.



An array of services from Access is provided in the home of the Hickey family that helps them support their son, fourteen year old Brendan. They were concerned about the safety of Brendan who could easily wander if they weren't watching him. They desired an alarm system to help provide the security and peace of mind they needed to support Brendan at home. Kate describes the compassionate care Brendan receives from his service coordinator Robin Wood in these words. "Robin has been with Brendan since he was 6 months old. Robin is part of our family. I would not want to imagine what our life would be like without these services." Through the services that Brendan receives from Access through the community habilitation, respite and family support programs, the family feels connected to Access as part of their family.

"Our job is to provide tangible things for the family so they feel safe and secure." Robin Wood, Access Service Coordinator.

"Access isn't just a company; they make it personal. Where do you find that? You find it in family, you find it in friends." Kate Hickey.

Access to Behavioral Health Services for adults, children, and families

Care Coordination
Counseling
Living Skills

Supported Housing
Psychopharmacology
PROS Personalized Recovery Oriented Services

The Access Behavioral Health Team offer individual, family, and group therapy for children, adolescents, adults, and families. Even if you don't have an appointment you can be seen on the same day in one of our two clinics in Newburgh and Middletown, on a first-come, first-served system. Licensed clinicians include board-certified psychiatrists for adults as well as those specialized in the care of children and adolescents, clinical social workers, mental health counselors, psychiatric nurses, and psychiatric nurse practitioners.

Therapy can help you with many of life's challenges. We have therapists, care managers, doctors, psychiatrists, and nurses on our staff, many of whom speak English and Spanish. Our staff work with adolescents, children, families, couples, adults, and seniors. We can provide individual, group counseling, play therapy, and prescribe medication when needed. Our team is trained in Evidence-Based Practices and the latest, most effective therapies.

Behavioral Health Program Highlights 2015

Access has the ability to serve people through the PROS Programs in Orange County and in Dutchess County, and helps people transform their lives in partnership with them. The PROS team is composed of dedicated trained professionals who embrace the principles of rehabilitation and recovery.

In 2015 Access supported 3,197 people in our clinics a 3 % increase in the people served from 2014. Individual, family, and group therapies for children and adults are available for people with open access. Call 888-750-2266 for more information.

MOBILE MENTAL HEALTH TEAM

The first place to call **TOLL FREE**
Orange (888-750-2266) or Ulster County (844-277-4820)

Connect with a trained counselor when stress, depression, or other mental health issues create a personal crisis. Our team can respond to an urgent issue at home or anywhere in the community at no cost to you. Our service includes people with lived experience who can relate to your needs through their own experiences. Together we develop support plans and assist you to carry them out.

Suicidal Thoughts
Emotional Trauma
Serious Mental Illness

Anxiety
Depression
Family Crisis



In 2015 Access began providing services in Ulster County:

Services began in January in Kingston and expanded to Ellenville in July. 2,067 people in Ulster County were served through our mobile mental health team, providing vital support to the community.

In 2015, the Access Mobile Mental Health Team in Orange served 2,894 people, a 2.9 % increase over 2014 and provided help and support to people when they needed it most.

"I support Access for the great work they do and the community they serve never expecting to be among those requesting help. That is until confronted with a mental health crisis it was the Access Mobile Mental Health Team that responded, defusing the issue and coordinating the much needed treatment. Now it's personal." R. J. Smith

An RN Therapist at our Union Street Clinic shows his commitment to health and reminds us all that integrated care saves lives.

Andy Mills, our RN Therapist, has energy that will compel anyone to action. He's a mover, an athlete, and an advocate for optimum health. His passion resonates in how he lives his life and transcends to care for the people we serve. On any given day, Andy cares for lots of people in our clinics with compassion, complete diligence, and great skill.

Andy describes a day that forever impacted him while seeing patients at our Union Street Clinic. As part of the routine care he provides, he took the vital signs of a man who had come for treatment. "His pulse was irregular and I was immediately concerned. I encouraged him and persisted, until he agreed to go to the Emergency Room."

Due to Andy's attentiveness, a blockage in an artery to the man's heart was discovered. A cardiac ablation was performed just in the nick of time preventing what could have been a deadly heart attack or stroke.

A week later, while taking care of other patients, Andy was stopped in the hall by the man whose life he saved. He said, "I would have died Andy. You saved my life."

Andy isn't unique in his compassion and skill in caring for people. Every day, Access assists and collaborates with people, with a hopeful plan to live the best life possible and helps foster positive outcomes for all the people we serve.

Access, like Andy, is committed to total health.



Access to Supports for Children & Families

Service Coordination

Family Assessment

Respite

Family Support Network

Early Intervention

YESS (Youth Education Support Services)

Support for Medically Fragile Children

Family Assistance

Offerings for families with children who have developmental disabilities range from helping to determine eligibility, financial resources, and transitions—from special education pre-school to kindergarten as well as high school to adult services—to using the OPWDD Front Door process to access services.

Respite Care

Anyone who takes care of a person with challenges can use a break from time to time. Respite services make that possible, supervising the care of people to keep them safe and secure while family members or guardians get that break. Our Coordinators can assist with the applications. There are separate programs for children up to the age of three and those who are older.

Early Intervention (EI)

For families who have infants and toddlers with special needs, Access provides support and begins with an assessment to help understand a child's abilities and challenges. Children with diagnosed conditions that lead to developmental delays (such as Down syndrome, cerebral palsy, autism, etc.) are eligible. Children with more serious delays may be eligible without a diagnosis.

Early Intervention services may be provided at home, in day care or other community settings. Services are available in Orange and Sullivan County and are provided at no cost. Additionally, a child's health insurance may be used to cover some of the costs. All other costs are paid for by the County and New York State.

Youth Educational School Services (YESS) will offer individuals up to 21 years of age services ranging from mentoring to educational advocacy and will protect their educational rights. In Orange County, YESS is funded to serve students with behavior challenges related to intellectual and developmental disabilities in Orange and Sullivan counties.

Access for Families with Children at Risk

**Child Welfare Services
Healthy Families
Foster Care Services**

Access provides support to children many of whom have suffered unthinkable trauma, separation from their biological family and loved ones. These children may have feelings of uncertainty of their future and often need assistance to help them establish a positive and hopeful vision for the future. To support these youth, Access has a Children's Diagnostic Emergency group residence that helps children with complex needs and supports diversion from psychiatric hospitalization.

Additionally, there are two homes that support the needs of the region, one for boys and one for girls. In 2015 Access obtained a grant through Assemblyman James Skoufis' support which provided funding to complete siding renovations to the girls group home, which will be completed in late 2016.

71 children and youth were served through the Access Foster Care program in 2015.



Proper nourishment for everyone is an essential need

In 2015 the Family Support program worked with 24 families, which represented a total of 36 adults and 54 children. 15 families were reunified in 2015 as a result of the work with our Access staff.

The Child Welfare program supported 138 families in 2015. This program worked to reduce the risk of child abuse and neglect and to reduce the need for out-of-home placement for kids. By addressing risk reduction, it is hoped that families will move beyond the need for mandated preventative services of the public child welfare system.

Access recognizes that the social problem of hunger exists and provides support to the people we serve. Proper nourishment is key in optimizing health outcomes for children, adults, and families.

Thanks to donations from the community, Hudson Valley Food Pantry, and our generous Staff, our food pantry provided 1,094 meals to families in 2015 vs. 630 in 2014 .



Supports for Adults with Intellectual & Developmental Disabilities (IDD)

- Service Coordination
- Day Habilitation
- Promoting Independence & Community Integration
- Residential
- Self Direction
- Community Habilitation


Through a variety of supports, Access staff provide competent encouragement to individuals with intellectual and developmental disabilities. Our Direct Support Professionals (DSP) are trained throughout the agency in the DSP Core Competency Model, the New York State standard of training. Staff provide support in residential settings and in the community assisting people to achieve their personal goals for a meaningful life.

Supports for Adults with Intellectual & Developmental Disabilities Highlights 2015

Access has 29 IDD Residential Group Homes throughout the Hudson Valley.

Access staff use the Personal Outcome Measures model POMST[™] and in 2015 completed 258 POMST[™] with the people supported, an 81.7% increase over 2014.

In 2015 Access supported over 800 people with intellectual and developmental disabilities.



Rewarding lives.
Healthy communities.

A Story of Promoting Independence and Community

With a desire to help others the residents of a group home give back to the community.

Mission Meals, a program run by First Baptist Church in Kingston, opens its doors every Wednesday. The poor, homeless, and those who are hungry, cross the threshold for a bountiful home cooked dinner. There they receive nourishment for their bodies and for their spirits.

A group of committed people from one of our community residences join the volunteers in Kingston with the support of Direct Support Professional Pat Byrne. On the third Wednesday of every month, the residents of one of our group homes volunteer their own time at Mission Meals through an organization called SERVANTS CUP MINISTRY. There they are a part of the community of volunteers who peel potatoes, clean vegetables, and cook meals, using fresh ingredients to make top notch cuisine for up to 140 people.

When asked, they will tell you they feel as if they are cooking for friends and family. Every volunteer mingles and eats side by side with the people in need. Donated pastries and ice cream top off the meal and everyone takes part in the clean up when all have been fed. There are a lot of pots and pans and dishes, a lot of wet and soapy hands, and even more smiles and laughs.

Mostly, there's a community of people who care for each other and all look forward to giving back to the community. This is community. This is a place where no one is different. This is the mission of inclusion.

This is humanity.



**In Memory of Pat Byrne, DSP III
Father, Friend, and passionate Access Staff member who committed his life in service to others. We remember his passion for helping all people add meaning to their lives.**



Rewarding lives. Healthy communities.

An Employment Story of Independence

A job at Access began her journey to independence and a proud acknowledgement of her outstanding performance.

17 years ago Samantha Jones started working for Access at Orange County Community College as a Custodian. She was a young, single mother, with little experience and a lot to learn. Today we are proud to say Samantha is a day porter at Orange County Community College, where she is regarded by her peers as the "Mayor of the College", and a 2015 NYSID Joslin Outstanding Award Recipient.



Samantha Jones exemplifies how a can-do attitude and hard work can result in exceptional job performance and personal growth far beyond what could be imagined. She is a true success story in every sense of the word and has taken command of her life.

Samantha has been employed by Access for the past 17 years. When she began her employment with the agency, she was a young single mother. She had little experience and had a lot to learn, both in terms of work and life in general.

In 1999 Samantha began working part time at Orange County Community College, now SUNY Orange, as a custodian. Over the years, she has proved that she is responsible, independent, and trustworthy -attributes that have allowed her to flourish

in her position. When a day porter position opened four years ago, she was undoubtedly the most accomplished and the most qualified candidate for it and the first person who came to the minds of her supervisor and the customer. This provided the opportunity for Samantha to grow and become a full-time employee, resulting in independence and a sense of accomplishment.

Samantha is embraced by the College staff, coworkers and supervisors. She is the go-to person for most of them and is regarded by her peers as "The Mayor of the College."

Over the years Samantha's family has grown with the addition of two children and a grandson. One of the most amazing and memorable events was when Samantha went into labor at work. She did not leave the worksite, but immediately contacted her supervisor to be sure that her shift was covered.

During her employment, Samantha has obtained her driver's license, purchased several vehicles, traveled and vacationed with her family. She is now living the life that she could only have imagined possible. When told she was being nominated for this award, Samantha said, "It made me feel wonderful knowing that my hard work had really paid off and I have come such a long way."

"If I didn't have this job I would be in a really bad situation. This job gave me direction and kept me focused and responsible." Samantha Jones



AFFORDABLE HOUSING

It takes careful planning and thoughtful support to make independent living a reality for people with challenges. It all pays off when individuals who might once have been restricted to supervised residences are able to sign their own lease and receive the key for a home of their own. Thanks to community leaders like Jonah Mandelbaum, Donna Applegate and Warwick Properties we are making dreams a reality.

Our beautiful **Sunrise Garden Apartments** consists of 78 attractive and affordable apartments that give people with special needs the opportunity to live independently in a safe but barrier-free environment. The **Oak Ridge Complex**, a second partnership with Warwick Properties, designates 15 of the 78 apartments for people with intellectual and developmental disabilities. Both apartment complexes have one, two, and three bedroom apartments with rents based on the income level of occupants and are located in Middletown, New York.

Golden Ridge Apartments, in Monticello, New York, opened in October of 2015. The 81 unit apartment complex offers affordable workforce apartments and includes 20 units specifically reserved for individuals working toward their independence and mental health recovery. These beautiful apartments are financed through the NYS Homes and Community Renewal program and supported by the State Office of Mental Health. Golden Ridge residents are just a short trip away from popular venues and entertainment such as Bethel Woods Center for the Arts, Monticello Gaming and Raceway and the upcoming Montreign Casino as well as local health care services. The newest apartment complex opened in New Windsor at Temple Hill in early 2016 providing more opportunities for individuals working toward independence and recovery.



Housing is Independence.

With an interdisciplinary team and a community vision- dreams comes true.

Without the partnership of supporters like Jonah Mandelbaum, Donna Applegate, and Warwick Properties, affordable apartment housing projects such as Sunrise Gardens and Oak Ridge in Middletown, Temple Hill in New Windsor, and Golden Ridge in Monticello would have not been possible. These beautiful homes have specific units designated to help people who may have once been in restricted settings move toward a life of independence.

Teams at Access work together to make sure that people have the support they need to live independently in a community setting. They help people over hurdles; from shopping, to cleaning, to decorating their own home. Tirelessly, our committed staff assist people as they move into an independent setting to begin to live a life they had imagined possible.

Richard never imagined he would be able to live in his own apartment, neither did the people who moved into theirs. Dreams can become a reality. With the care of our dedicated staff, people are living in our communities with the support they need to live a meaningful life. Thanks to the work of Jonah and Donna and their team, Warwick Properties and the staff at Access, that goal is a reality.

Teams build dreams.



Rewarding lives. Healthy communities.

ACCESS BUSINESS SOLUTIONS

Our agency has led the way in assisting people who contribute to society despite challenges — individuals who are valued employees and the creators of products and who perform services of the highest quality.

TOTAL FACILITIES MANAGEMENT

Our facilities management services are tailored to the needs of our customers. The goal is always to provide cost-effective solutions, ensure safety, and improve the life-cycle management of buildings and equipment.

FOOD SERVICES

We have provided full food service operations for the past 14 years, a testament to our dependability and the value we represent to our Government customers.

The loyalty of our customers is a testament to the dedication of our well-trained staff and the organization's commitment to consistently excellent service.

CUSTODIAL SERVICES

We have been providing custodial services for almost a quarter century. Our highly trained team meets the diverse needs of 32 Government customers throughout the Hudson Valley.

- Full Service Office Cleaning: Total Floor Maintenance (waxing, stripping & buffing), Carpet Cleaning, Window Cleaning
- Pre-occupancy Preparation
- Post-construction Cleanup

Our employment opportunities include a range of businesses and government agencies for a variety of services; one of those includes the manufacturing, assembly, packaging, and distribution of SoundGuard™ ear plugs. These ear plugs provide hearing protection for warriors and workers.

Our products are being used by the military and in businesses all over the world. Recently, the ear plugs were distributed to the Orange County public for protection during the 2015 New York Airshow at Stewart Airport. We were proud to have supported a local event that showcases the nation's top military and civilian performers while ensuring the public had access to safe hearing protection to enjoy the show!

If you are interested in the hearing protection that was provided during the NYS Airshow, you can view additional details here www.accessbusinesssolutions.org.

Most people know that hiring a person with challenges offers that individual the chance to be productively engaged in the community. Those who have had experience, know that the organization benefits even more. Our employers include a range of businesses and Government agencies for a variety of services from retail and clerical support to manufacturing, assembly, packaging and distribution, custodial, food service, facilities management, and general business support.

**Access: Business Solutions, a partner and resource
for the Hudson Valley.**

Learn more at accessbusinesssolutions.org



Our Staff community is dedicated to fulfilling the strength of our vision.

We celebrate the unity and strength in our talents.



We see it as our task to constantly evolve and improve the way we work together, and we regard it as our obligation to always ensure that the people we support are the focus of that work. This is not an abstract idea for the people of Access: it is the purpose that gives meaning to our work and defines our agency.

In 2015 Access employed 1,282 staff members and remains the fourth largest employer in Orange County, New York, and maintains programs in nine counties in New York State.

Teaching and Learning is part of the culture at Access. Throughout the year, various training sessions are available for staff to enrich their skills and abilities. Tuition reimbursement allows staff to further their education and deepen their skills.

Staff celebrations are part of our heritage and occur regularly throughout the teams at Access. We have a wide variety of Agency Committees in the organization including:

The Vision Team, Cultural Awareness Respect and Equality Committee and Staff Employee Annual Recognition Event, Safety Committee to name a few.

Our staff are committed and involved in good works through the communities in which they live in the Hudson Valley and beyond. Their passion for helping others transcends through all they do and emulates the values of providing Healthy Communities for us all.

Access has industrial and service contracts for the employment of people with disabilities through a variety of Federal and State Contracts. A truly integrated workforce, Access is an Affirmative Action Employer and seeks qualified women, minorities, people with disabilities, and Veterans through our recruitment efforts for all careers throughout the agency.

Access is proud of its Veteran Workforce with twenty nine employed Veterans.



Rewarding lives. Healthy communities.



We provide supports and services
in 9 counties throughout the
State of New York

Our financial results, solidifies our commitment to the people we serve, our staff and our donors.

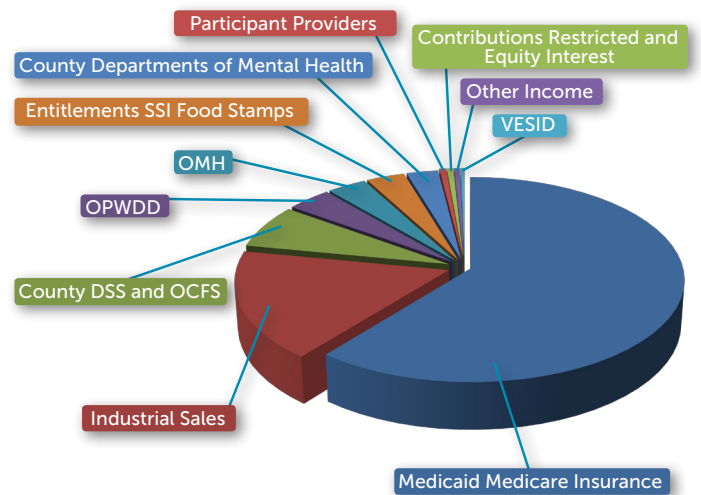
Access 2015 Financial Report

Corporate Plan - Income

| | Amount |
|--|---------------------|
| Medicaid Medicare Insurance | \$48,805,456 |
| Industrial Sales | \$13,846,032 |
| County DSS and OCFS | \$5,534,269 |
| OPWDD | \$3,065,017 |
| OMH | \$2,694,843 |
| Entitlements SSI Food Stamps | \$2,614,200 |
| County Departments of Mental Health | \$2,148,127 |
| Participant Providers | \$465,999 |
| Contributions Restricted and Equity Interest | \$442,648 |
| Other Income | \$403,177 |
| VESID | \$275,539 |
| Federal and State Grants | \$1,500 |
| Total Revenue | \$80,296,808 |
| Profit (Loss) | \$1,711,445 |

Corporate Plan - Expenses

| | |
|-------------------------------|---------------------|
| Wages & Benefits | \$57,842,835 |
| General Operating | \$10,631,745 |
| Occupancy | \$6,942,450 |
| Transportation | \$2,343,726 |
| Consumer Emergency Assistance | \$824,607 |
| Total Expenses | \$78,585,363 |



Access: Foundation Financials 2015 (January thru December)

| Income: | Amount |
|---|------------------|
| Contributions Restricted/Non Restricted | \$352,671 |
| Investment Income Gain (Loss) | \$(3,618) |
| Total Income | \$349,053 |
| Expenses: | |
| Fundraising | 181,733.48 |
| Gift to Related Organization | 50,000.00 |
| General Operating | 31,701.95 |
| Wages & Benefits/ Leased Staff | \$10,617 |
| Total Expenses | \$274,052 |
| Profit (Loss) | \$75,001 |

Donors

The Access: Supports for Living Foundation is committed to creating a future where people with special needs are supported by high-quality services assisting in their ability to live fully, enjoying all this community has to offer. We do this with the help of funding from health insurances, New York State, industrial sales, and contracts with counties and the federal government. But the funding we receive is not enough. Tremendous need for services has exceeded the government's ability to reimburse us for the services we provide. Our need for support from the community to fill the gap is critical. The support we receive through generous donations and special events is an important factor in shaping our future, and that of every child, adult, and family we serve.

VISIONARIES (\$10,000 and above)

Bruderhof Communities
Comerica Wealth Management
Crystal Run Healthcare
iHeartMEDIA
M&T Bank
Jonah Mandelbaum & Donna Applegate
Relph Benefit Advisors
Warwick Savings Foundation
William and Elaine Kaplan Family
Private Foundation

BENEFACTORS (\$5,000 - \$9,999)

Advantage Title Agency, Inc.
Dana Distributors, Inc.
Helen & Michael Hawkes
David Hicks
Johnstons Toyota
KeyBank Foundation
Orange Regional Medical Center
Safina Office Products, Inc.
Sano Foundation
Toyota Dealer Match Program
USI Insurance

PATRONS (\$2,500 - \$4,999)

Amy & Paul Anderson-Winchell
B.P.O.E. Lodge #1097
Drs. Muthiah & Lalitha Chandrasekhara
de Ramon Crush P.C.
Cannon, Heyman & Weiss, LLP
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In fiscal year 2015, Access received resounding support from our partners and friends in the Hudson Valley and beyond in support of the programs and services we provide. Access' three signature events highlight our work. Our 15th Annual Pro Am Golf Tournament raised over \$108K. Our Gala and Vision of Hope Award Dinner raised over \$152K. Our Saturday in the Park Event for the families and people we serve raised over \$11K.



Saturday in the Park 2015



2015 ProAm Champions from iHeart Media



*Pattern for Progress 2015 Vision of Hope Award
Jonathan Drapkin, President and CEO
and Amy Anderson-Winchell, President and CEO of Access*



Voices United for Change Children's Mental Health Walk Leaders

Additionally, we had a number of wonderful volunteers dedicate their time and efforts to our mission. Lives are positively changed because of what an individual and or a family can accomplish with our assistance and support from the communities where they live.

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Most of us in the Hudson Valley are connected to someone living with a challenge. That may be a friend or a colleague, a child with autism, or a parent with dementia.

We support individuals and families with very different needs, from those with significant medical or behavioral issues, to others who live independently with minimal help.

We try to respect and understand each person on their own terms and work hard to tailor supports to individual goals and potentials.

Access: Supports for Living is a valued resource to the people, families, and communities across nine counties in New York and is a highly regarded provider of a wide range of constantly evolving services and programs. While as many as 8,000 individuals receive widely varied services each year, our over 50 years of service providing history is honored in a shared commitment to promoting the independence, health, and happiness of every person the agency serves.

For more information about our supports and services visit www.accesssupports.org or 1-888-750-2266



Rewarding lives. Healthy communities.

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